

*FB*

# Did You Get the Message?

TIFFANY BERNARD, M.A., CLC  
ANEW LIFE TO LIVE LLC

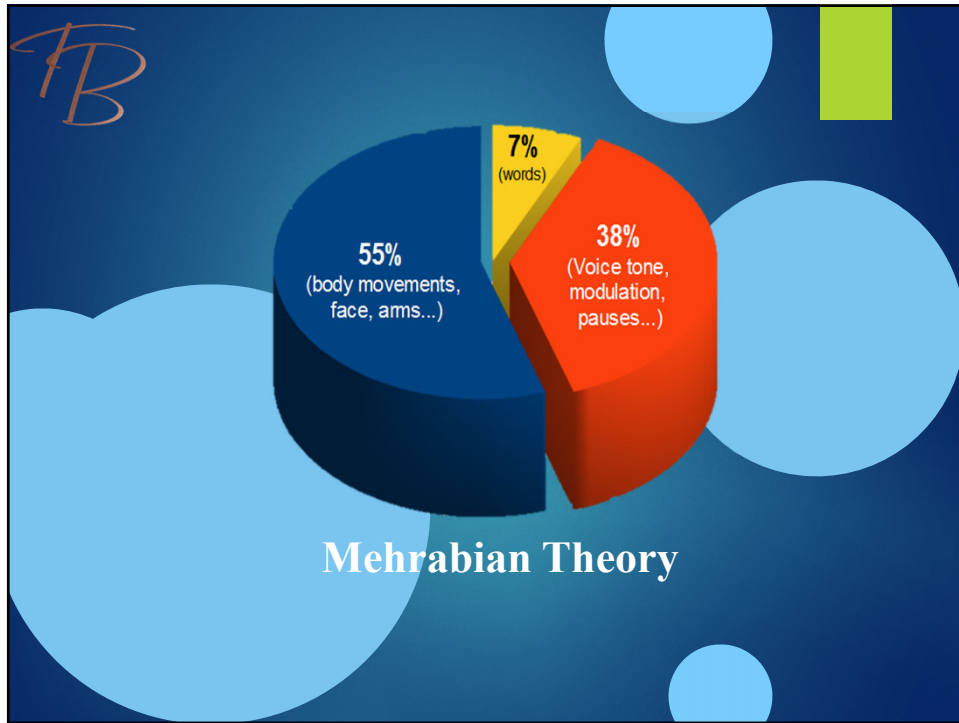
1

*FB*

**“The single biggest problem in  
communication is the illusion that it has  
taken place.”**

**-George Bernard Shaw**

2



3

A lightbulb icon with a question mark inside, symbolizing a question or a point of reflection.

### Miscommunication in Project Management:

- Project initiation
- Team rapport
- Problem solving
- Successful execution
- Misinterpretations
- Misunderstandings

4

FB

*And Emotional I.Q.*

## Understand Your Communication Style

- Passive
- Aggressive
- Passive-Aggressive
- Assertive

This slide features a dark blue background with several light blue circles of varying sizes. In the top left corner, there is a stylized 'FB' logo in a light blue color. In the top right corner, there is a small green square. The main title 'Understand Your Communication Style' is centered in white. To the right of the title, there is a yellow speech bubble containing the text 'And Emotional I.Q.' in a serif font. Below the title, there is a bulleted list of four communication styles: Passive, Aggressive, Passive-Aggressive, and Assertive.

5

FB

## Actively Listen to Understand and Clarify

This slide features a dark blue background with several light blue circles of varying sizes. In the top left corner, there is a stylized 'FB' logo in a light blue color. In the top right corner, there is a small green square. The main title 'Actively Listen to Understand and Clarify' is centered in white, with the word 'Clarify' underlined. To the right of the title, there is an illustration of three lit lightbulbs, with the largest one in the foreground and two smaller ones behind it.

6



**Encourage Communication  
Improvement**



7

**Thank you for your time!**

8